

Service Request Form



Please Complete this Service Request Form for Service Consideration. Email to comm.display@lge.com.

Property Information		System Integrator Information (If Applicable)	
Business Name		System Integrator Name	
Phone Number for Business		SI Phone Number	
Street Address		SI Street Address	
City/State/Zip		SI City/State/Zip	
Point of Contact (If SI is not used)		SI Point of Contact	
Phone Number for Contact		SI Phone Number for Contact	
Email Address		SI Email Address	
<i>Internal LG Use Only</i>	Schedule Confirmation	ASC:	SI/POC:

Date of Purchase	Product/SVC Code	Serial Number	Description of Defect	
Example: 01/01/2015	Example: 32LC5DC- UA.AUSDJLR	Example: 507RMLM1R940	<input type="checkbox"/> Missing Channels <input type="checkbox"/> No Power <input type="checkbox"/> No Video <input type="checkbox"/> Poor Video [Attach Image] <input type="checkbox"/> No Audio <input type="checkbox"/> Missing Channels <input type="checkbox"/> No Network Connectivity <input type="checkbox"/> No Input Connectivity <input type="checkbox"/> Does Not Accept Channel Map <input type="checkbox"/> Other (Please Describe Issue):	<input type="checkbox"/> Lines in Picture (Attach Picture) <input type="checkbox"/> Cracked Screen (Attach Picture) <input type="checkbox"/> Spiderweb Pattern in Image (Attach Picture) <input type="checkbox"/> Dim Picture (Attach Picture) <input type="checkbox"/> Pixelated Image (Attach Picture) <input type="checkbox"/> Dark Areas in Picture (Attach Picture) <input type="checkbox"/> Physical Damage (Attach Picture) <input type="checkbox"/> Distorted Picture (Attach Picture) <input type="checkbox"/> Color Needs Calibrated (Attach Picture)
			<input type="checkbox"/> Missing Channels <input type="checkbox"/> No Power <input type="checkbox"/> No Video <input type="checkbox"/> Poor Video [Attach Image] <input type="checkbox"/> No Audio <input type="checkbox"/> Missing Channels <input type="checkbox"/> No Network Connectivity <input type="checkbox"/> No Input Connectivity <input type="checkbox"/> Does Not Accept Channel Map <input type="checkbox"/> Other (Please Describe Issue):	<input type="checkbox"/> Lines in Picture (Attach Picture) <input type="checkbox"/> Cracked Screen (Attach Picture) <input type="checkbox"/> Spiderweb Pattern in Image (Attach Picture) <input type="checkbox"/> Dim Picture (Attach Picture) <input type="checkbox"/> Pixelated Image (Attach Picture) <input type="checkbox"/> Dark Areas in Picture (Attach Picture) <input type="checkbox"/> Physical Damage (Attach Picture) <input type="checkbox"/> Distorted Picture (Attach Picture) <input type="checkbox"/> Color Needs Calibrated (Attach Picture)
			<input type="checkbox"/> Missing Channels <input type="checkbox"/> No Power <input type="checkbox"/> No Video <input type="checkbox"/> Poor Video [Attach Image] <input type="checkbox"/> No Audio <input type="checkbox"/> Missing Channels <input type="checkbox"/> No Network Connectivity <input type="checkbox"/> No Input Connectivity <input type="checkbox"/> Does Not Accept Channel Map <input type="checkbox"/> Other (Please Describe Issue):	<input type="checkbox"/> Lines in Picture (Attach Picture) <input type="checkbox"/> Cracked Screen (Attach Picture) <input type="checkbox"/> Spiderweb Pattern in Image (Attach Picture) <input type="checkbox"/> Dim Picture (Attach Picture) <input type="checkbox"/> Pixelated Image (Attach Picture) <input type="checkbox"/> Dark Areas in Picture (Attach Picture) <input type="checkbox"/> Physical Damage (Attach Picture) <input type="checkbox"/> Distorted Picture (Attach Picture) <input type="checkbox"/> Color Needs Calibrated (Attach Picture)

Need Telephone Assistance?
Operation:

Contact us at 888-865-3026, and pick the option for your specific product. Hours of
8:00 AM - 6:00 PM Central Time Zone